

## Manager FAQ's

### Why have we moved systems?

Our new system powered by Keystone Employment Group is the leading provider of online recruitment solutions to the education sector in the UK. We can significantly improve our student's employability and our own strategic initiatives by harnessing modern technology and using the data, it yields to track the employability journey more effectively.

This new undertaking will allow us to develop the facility further and to provide more valuable opportunities for students and alumni to get work experience in a more cost efficient way.

### What are the benefits of using the QTemps service?

If you have a need to hire temporary staff then the student recruitment system allows you to access a pool of individuals who are familiar with QMUL and have a vested interest in its success as an institution. At the forefront of our work, QTemps provides the platform for current students and graduates to unlock their potential by obtaining exposure to the work environment. This is not just about a job providing additional income but a springboard to increasing employability. Apart from the access to over hundreds of students and individuals from the local community, we offer free vacancy advertising and the ability to target specific skills for your positions. We also aim to provide an efficient service that allows you to focus on your department needs while we focus on the attracting and shortlisting of candidates, payroll processes and right to work verification.

### What is the cost?

In our drive to offer cost efficient recruitment solutions to managers, the fee for our services has been reduced to 6.5% for QMUL managers. As our primary objective is to give our students opportunities to work, we charge an admin fee far lower than agency market rate. In addition to the gross pay the worker receives, you will be charged the mandatory costs (ie National Insurance, holiday pay and pension), plus our small reduced fee for the service.

### How can I get in touch with the QTemps Team?

If you have any further queries or would like guidance on a matter please feel free to contact us on email [qtemps@qmul.ac.uk](mailto:qtemps@qmul.ac.uk) or give us a call 0207 882 8533. We are based on the Mile End campus in Room WG3 of the Queens' Building; please [see map and directions for details of where to find us](#).

Queen Mary, University of London  
Mile End Road  
London E1 4NS